

VVTA
Comprehensive Operations Analysis
And
Short Range Transit Plan
RFP #11-08 Addendum #3

- 1) How many total daily hours do you operate by route?
VVTA's regional fixed route service
rural county routes - *Routes 21,22,23*
flex routes – *Routes 40,46, 47, 54*
B-V Link
Direct Access service - *Approximately 3,000 revenue hours per month including subscription (no Sunday service). This information can be found by reading schedules posted at www.vvta.org*
- 2) Do you have a specific survey sample size in mind, such as a percentage of all service, percentage of routes, each run of each route on a weekday and Saturday, etc?
No survey sample size in mind, we will review proposals. Weekday only.
- 3) Does the version of the Avail Technologies Omni Point system used by VVTA provide all of the data possible through the system? If not, what elements of Omni Point have been implemented and what types of data are available (beyond that posted in the appendix of the RFP)?
VVTA has the full suite of Avail Omnipoint.
- 4) Will the project have an advisory committee, or will VVTA staff provide the primary oversight?
Staff with additional input as required from the TAC (technical advisory committee).
- 5) Does VVTA have an existing set of goals, objectives and operating standards (which need updating) or is Task 2.B the initial effort for establishing these?
VVTA has some operating standards to be reviewed but for the most part this will be an establishing effort.
- 6) For public outreach, we anticipate presentations will be needed at a minimum for (1) survey findings and (2) draft goals and objectives and service alternatives. Is it sufficient to hold all outreach meetings in Victorville, or is it beneficial to provide outreach in each of the four larger communities in the service area (Victorville, Hesperia, Apple Valley and Adelanto)?
It is important to provide findings that represent the entire service area.
- 7) How many proposals are we to submit?
VVTA requests one unbound original and 6 copies of any proposals submitted.
- 8) What is the address for the proposal (to Debi Reynolds, Clerk of the Board)?
*Address:
RFP # 11-08
Debi Raymond (not Reynolds)
VVTA
11741 E Santa Fe Ave.
Hesperia, CA 92345*

- 9) Is this a weekday only survey or weekday and Saturday?
Weekday should suffice.
- 10) Can you provide the number of platform hours operated each day and the number of driver runs?
Hours are available from the schedules on the website. Driver runs are decided by the contractor.
- 11) Do you have average daily ridership by route?
This will be provided to the successful proposer from Avail Omnipoint.
- 12) What are the vehicle lengths you are operating by route?
It varies.
- 13) You list commuter service as a service to be surveyed? What routes or services are classified as commuter?
There is no current commuter service.
- 14) Can a sample of the schedule performance as described on Task 1.A on page 4 and 5 and displayed in Appendix A (as provided in addendum #1) be provided?
Yes, it will be provided to the successful proposer.
- 15) Also, please confirm that an electronic download of boardings and alighting by route, by stop, by trip, by date is available.
Confirmed!
- 16) Was a passenger survey and transfer analysis conducted in connection with the 2007 COA. Is the survey and methodology available for review?
Yes, and it will be made available to the successful proposer
- 17) Can more detail be provided regarding the consideration of the new health clinic? San Bernardino County will be opening a Federally Qualified Health Clinic at the Victor Valley Health Clinic located at 16453 Bear Valley Road in Hesperia. They will be transferring approximately 2,600 patients from the West Side Park School Health Center in Adelanto to this clinic and access via bus route needs to be studied. Specifically, when is it scheduled to open? The 2,600 patients are daily, weekly, monthly or resident? What is the expected number of staff? Is the site plan already completed?
Opening date is not known. VVTA does not expect significant ridership impact. However, successful proposer should confirm.
- 18) Clarification does Task 3.B require two presentations of the final report to the VVTA board, one for the draft report and one for the final report?
Yes, two presentations to the VVTA Board.
- 19) There are several references to the VVTA Technical Advisory Committee in the RFP, will this committee act as the project steering committee?
No.
- 20) There is no specific shipping address referenced in the RFP. To what address should we send our proposal?
See question 8.

- 21) As there appears to be no specified number of copies mentioned in the RFP, how many copies and in what form would VVTA like to receive proposals?
VVTA requests one unbound original and 6 copies of any proposals submitted.
- 22) On page 23 of the RFP under the Disadvantaged Business Enterprise Provision it says "If a goal is not stated in the Special Specifications, it will be understood that no specific goal is assigned to this contract." Since there is no section labeled "Special Specifications" would it be a correct assumption that there is no DBE goal for this contract?
Yes.
- 23) What is the expected schedule for project activities and overall project completion date? Any outside deadlines or milestones (budgets, etc) to be aware of?
Completion by April 30, 2012.
- 24) Can you provide platform hours and average daily ridership by route for both weekdays and Saturdays? Please include average daily riders and hours for ADA paratransit service as well, if available.
See VVTA website www.vvta.org and question #10.
- 25) Is VVTA's bus stop inventory accurate and up to date? Is it available in GIS formats?
Yes.
- 26) Will passenger logs for ADA paratransit service be available to the project consultant (rider origin/destinations, riders by trip and time of day, etc)?
Yes.
- 27) What percentage of fixed and deviated route buses have APC units?
All fixed and flex buses have APCs.
- 28) In what native electronic formats is the APC data available?
Various.
- 29) The ridership data in the appendix has notable discrepancies in boarding and alighting counts. How accurate does VVTA rate its APC data? Is the APC data periodically verified for accuracy against manual counts or other methods?
VVTA rates its APC accuracy at 95+%. How accurate is a one day survey when consultants use such data for projecting ridership for an entire system?
- 30) Task 1.B. Do you have a sample size objective or statistical level of confidence for the system, service type and routes for the onboard survey?
Plus or minus 5 points (not percentage).
- 31) Task 1.C Will GIS layers of landmarks, routes, and stops be provided to the successful proposer? Is the stop list geocoding up to date? Will it correspond to the APC output described.
Yes.
- 32) Task 2C, first full bullet on the top of page 9 states: "Review of current ADA "zones" toy recommend development of official foundries and incorporate same into Trapeze technology." Can you clarify what the objective of this bullet point is?
VVTA apologizes for the typos, foundries should be boundaries.

- 33) Task 2C. Can you clarify what the analysis of the possible relocation of the City of Hesperia transfer point should entail? Is the analysis desired limited to route alignments and scheduling, or does it also entail site alternatives, site design, land availability, etc.
Scheduling only.
- 34) There doesn't seem to be a "Special Specifications" section to the RFP as described on p. 23 of the RFP. Can this be interpreted that there no specific DBE goals for this project?
Yes.
- 35) Must the "confirmation of receipt" forms be both faxed to VVTA prior to proposal submission as well as included in the proposal document?
Yes.
- 36) Has a specific DBE goal for this contract been established? (We could not locate the "Special Specifications" section referenced in Part 5, Federal Requirements.)
No!
- 37) What is the desired sample size for the Rider Survey in Task 1.B?
Result of +/- 5 points.
- 38) Is point 4 on page 3 of the RFP specific to possible teaming/subcontractors?
No.
- 39) To clarify the financial component element of the Evaluation section (page 4) - does any submittal containing a cost proposal under \$150,000 meet the required qualifications?
All proposals will be considered.
- 40) What is the anticipated project timeline?
Completion by April 30, 2012.
- 41) Phase III requests preparation of an Action Plan. How does this relate to the SRTP - is it an update of the SRTP or is it a new chapter to the existing document?
The SRTP is an update but an important document.
- 42) Does VVTA want a formal analysis / critique of the existing Hesperia transfer point location?
VVTA wants a recommendation.
- 43) Has an alternative site near City Hall been identified?
Does VVTA want further site selection assistance as part of this study?
No site has been decided but the City will assist.
- 44) What was the budget for the 2007 Operational & Growth Analysis?
\$100k
- 45) What are 3 major challenges facing VVTA in the next 5 years?
You tell us!
- 46) Will the consultant have direct access to the Avail Technologies Omni Point system data?
Yes.

- 47) For the rider survey, does VVTA have requirements regarding the number of completed surveys or number in specific rider segments (i.e., students, seniors, etc.) or number of runs surveyed?
Please present your suggestion.
- 48) Would VVTA consider an optional non-rider community survey? Has one been undertaken? When?
No, no.
- 49) What is the proposed timeframe for completion of the COA and SRTP? In addition to the public meetings, are Board or other presentations anticipated? How many?
See above; see RFP.
- 50) We understand that tabs and cover are exclusive of the 50 page maximum. However, are the following inclusive: Transmittal letter? TOC? Appendices? Acknowledgements?
No; no; yes; yes. Remember "responsive and responsible".